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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): John B. Beavers
Assignee: Symantec Corporation
Title: SYSTEM AND METHOD FOR MANAGING ALERT INDICATIONS
IN AN ENTERPRISE
Serial No.: 10/082,235 Filing Date: February 26, 2002
Examiner: Unassigned Group Art Unit: 2133
Docket No.: SYMC1024

Monterey, CA
May 5, 2005

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

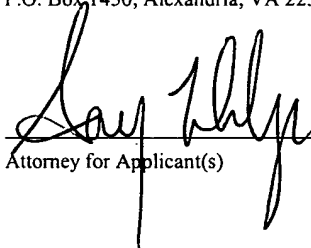
STATUS INQUIRY

Dear Sir:

Applicant(s) have not received a first official action in the above application that was filed on February 26, 2002. What is the status of the above application and what is the expected date for issuance of a first official action?

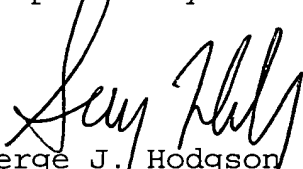
CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 5, 2005.


Attorney for Applicant(s)

May 5, 2005
Date of Signature

Respectfully submitted,


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